

Roads and Traffic
Authority
New South Wales



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S.O.E TWIN CITY PTY LTD
ATTN: Wayne Paul
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NSW 2640

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Wagga Wagga NSW 2650
Telephone (02) 6913 2213
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PO Box 489
Wagga Wagga NSW 2650

Dear Wayne

The Xerox photocopier that your company supplied to us has performed as well as you outlined in our initial negotiations and the service agreement has been a great asset in my business as I would not be able to operate without this machine. It is exceptional to find a business that continually gives feedback on when the parts will be in and an exact time when the technician will be on site.

I would have no hesitation in recommending your business to any potential purchaser due to the way that SOE Twin City PTY LTD have more than meet my needs.

Yours Sincerely

A handwritten signature in black ink, appearing to read 'Bill Neyland'.

Bill Neyland
Registry Services Manager
Wagga Wagga
Wednesday, 17 November 1999